



Welcome to Rapidcare

Thank you for choosing Rapidcare to deliver your medical supplies. Please see below for details on how to reorder more products.

You can reorder in 3 ways:

- Either send us your prescription, or if you need free post envelopes included with your delivery, just contact us.
- Or call us on free **0800 18 19 01**; we can get your prescription and arrange everything for you.
- Alternatively, we can contact you each month to take your order over the phone.

We will then arrange delivery on a day that suits you. Your parcel will arrive in a plain brown box and be delivered according to your instructions, such as leaving it on the porch. If you ever wish to change your delivery instructions, it is very easy to do; just call us, and we can organise it.

We recommend always keeping at least a two-week supply to cover any unexpected issues. In an emergency, such as ill health, holidays, or a change of products, simply pick up the phone and give us a ring. There is no need to wait until our usual monthly contact, and we will dispatch your product promptly and efficiently.

If you have any questions or concerns that we could assist with, please do not hesitate to contact us.

Mark Weston

Director of Dispensing Appliances