

Independent Home Delivery Service

Working together to achieve the best prescribing results for your patients and the NHS

What We Commit To Provide



EFFICIENCY

Ensure a swift and reliable registration process for all clinicians.



COMMUNICATION

Notify clinicians promptly about stock issues to support patients' appliance needs.



ACCURACY

Dispense only the orders requested or confirmed by the patient or their carer.



REFERRAL

Direct patients to clinicians for product changes or quantity increases.



COMPLIANCE

Follow formulary guidelines in regions where they are established.

What We Won't Do

- Upselling or promoting product ranges to service users.
- Promotion of product ranges through mail shots or marketing campaigns.
- Changes or additions to prescriptions without clinician authorisation.
- Samples provided unless requested by the patient's clinician.
- Orders dispensed without confirmation from the patient or their carer.

" Your trusted partner for all your patient's appliance requirements "

OUR OFFICE

Napier Way, Crawley,
RH10 9RA, United Kingdom

CONTACT

P: 0800 18 19 01
E: info@rapidcare.co.uk

